

PAC Productivity Suite

Version 10.3

Contents

PAC Productivity Suite..... 1

PAC Product Information..... 1

Revision History..... 1

Operational Notes..... 1

Known Issues 1

PAC Productivity Suite..... 2

 Functional Compatibility 2

 Problems Resolved by this Release..... 2

 New Features 2

 Dropped Features..... 2

Related Documents..... 3

Additional Support..... 3

General Contact Information..... 4

Technical Support..... 4

Warnings and Caution Notes as Used in this Publication

WARNING

Warning notices are used in this publication to emphasize that hazardous voltages, currents, temperatures, or other conditions that could cause personal injury to exist in this equipment or may be associated with its use.

In situations where inattention could cause either personal injury or damage to equipment, a Warning notice is used.

CAUTION

Caution notices are used where equipment might be damaged if care is not taken.

Note: *Notes merely call attention to information that is especially significant to understanding and operating the equipment.*

These instructions do not purport to cover all details or variations in equipment, nor to provide for every possible contingency to be met during installation, operation, and maintenance. The information is supplied for informational purposes only, and Emerson makes no warranty as to the accuracy of the information included herein. Changes, modifications, and/or improvements to equipment and specifications are made periodically and these changes may or may not be reflected herein. It is understood that Emerson may make changes, modifications, or improvements to the equipment referenced herein or to the document itself at any time. This document is intended for trained personnel familiar with the Emerson products referenced herein.

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PAC Product Information

Product

PAC Productivity Suite

Version**10.3**

PAC Machine Edition
Logic Developer
QP+ (View / PC)

10.3

Revision History

Version	Date	Description
Version 10.3	Jan 2024	Updated for license aggregation support and the release of PPS v10.3.
Version 10.1	Feb 2023	Updated for the release of PME v10.1, PPS v10.1, PCM v10.1, and View and Control
Version 10.0	May 2022	Update to documentation to clarify CPE3XX support.
Version 10.0	Apr 2022	Initial Release

Operational Notes

Subject	Description
Installing PPS on a Target Machine without Internet Access	If the target computer does not have internet access, users must install .NET 3.5 SP1 before installing PPS.

Known Issues

Subject	Description
CIMPLICITY Object Builder	It has been observed that running the CIMPLICITY Object Builder can result in error messages indicating that the path to ProducedData.xml cannot be found or that it does not exist.

PAC Productivity Suite

Functional Compatibility

Subject	Description
CPE200 Series require PME 10 or higher	With PME 10.0 or later, PME 9.8 formats cannot be saved.
Non-Supported Operating Systems	Dropped support for the following operating systems: <ul style="list-style-type: none"> • Microsoft® Windows® XP • Microsoft® Windows® Server 2003 • Microsoft® Windows® Server 2008 • Microsoft® Windows® 7
Supported Operating Systems	<ul style="list-style-type: none"> • Microsoft® Windows® 10 • Microsoft® Windows® 10 IoT Enterprise • Microsoft® Windows® 11 • Microsoft® Windows® Server 2016 • Microsoft® Windows® Server 2019

Problems Resolved by this Release

PAC Productivity Suite 10.3 fixed the following defects:

Resolved Problem	Defect Code	Resolution
PPS crashes when double clicking on EGD data grid	DE10793	Updated EGD data grid to prevent PPS from crashing when grid cells are clicked multiple times.
PPS File Exception Crash	DE10678	Updated file exception to prevent PPS crash.
PPS crashes when online with PLC	DE10787	Synchronized PPS closing events to prevent crashing.
PPS crashes when uploading initial values	DE10716	Updated PPS so that it doesn't shut down unexpectedly when uploading initial values.

New Features

PAC Productivity Suite 10.3 makes various improvements on the following:

New Feature	Description
PAC Software license model update	Software products have been updated to prevent issues that may prevent leased licenses from aggregating correctly.

Dropped Features

PAC Productivity Suite 10.3 dropped the following:

Dropped Feature	Description
N/A	N/A

Related Documents

For additional information about the Ethernet Interface Module, refer to the following publications:

<i>PAC Change Management for Machine Edition – Getting Started</i>	GFK-1779
<i>PAC Machine Edition - View™ and PC Control – Getting Started Guide</i>	GFK-1868
<i>PAC Machine Edition - Logic Developer – PLC – Getting Started Guide</i>	GFK-1918
<i>Entitlement and License Manager User Manual</i>	GFK-3104
<i>Emerson Legacy Licensing Guide</i>	GFK-3107
<i>PAC Productivity Suite Configuration Guide</i>	GFK-3134
<i>PAC Productivity Suite Installation, Operation, and Maintenance Manual</i>	GFK-3136
<i>PAC Productivity Suite Application Setup and Configuration Guide</i>	GFK-3137
<i>PAC Machine Edition Version 10.1 IPI</i>	GFK-3244
<i>PAC System Requirements</i>	GFK-3245
<i>PAC License Server Administrator User Manual</i>	GFK-3247
<i>PAC Change Management 10.1 IPI</i>	GFK-3258

Additional Support

For support and information, visit Emerson's support link located at the end of this document. The files for this manual and other related documentation are available there. Additional region- and language-specific websites and telephone numbers are found there as well.

General Contact Information

Home link: <http://www.emerson.com/industrial-automation-controls>

Knowledge Base: <https://www.emerson.com/iac-support>

Technical Support

Americas

Phone: 1-888-565-4155
1-434-214-8532 (If toll free option is unavailable)

Customer Care (Quotes/Orders/Returns): customercare.mas@emerson.com
Technical Support: support.mas@emerson.com

Europe

Phone: +800-4444-8001
+420-225-379-328 (If toll free option is unavailable)

Customer Care (Quotes/Orders/Returns): customercare.emea.mas@emerson.com
Technical Support: support.mas.emea@emerson.com

Asia

Phone: +86-400-842-8599
++65-3157-9591 (All other Countries)

Customer Care (Quotes/Orders/Returns): customercare.cn.mas@emerson.com
Technical Support: support.mas.apac@emerson.com

Any escalation request should be sent to: mas.sfdcescalation@emerson.com

Note: If the product is purchased through an Authorized Channel Partner, please contact the seller directly for any support.

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